



Service Tiers

Per device, per month. Each tier builds on the one before it.

TIER 1 Protect \$24 /device/mo Windows devices only - WhiteCloud Security application whitelisting - Blocks unrecognized software by default (zero-trust) - Monthly compliance report	TIER 2 Support \$46 /device/mo All devices - Everything in Protect (Windows devices) - GoTo Resolve — RMM, patching, monitoring & alerting - Remote help desk, Mon–Fri 8am–6pm CT	TIER 3 Complete \$68 /device/mo All devices - Everything in Support - Scalefusion MDM enrollment & policy management - Remote wipe & compliance reporting
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Non-Windows devices (Mac, Linux, mobile) start at Support — Protect requires WhiteCloud Security, which is Windows-only.

Servers & Network Devices

DEVICE TYPE	MONTHLY RATE	WHAT'S INCLUDED
Windows Server Physical or virtual	\$189 per server / mo	WhiteCloud + GoTo Resolve + Scalefusion (full stack)
Linux / Other Server Physical or virtual	\$159 per server / mo	GoTo Resolve + Scalefusion (WhiteCloud is Windows-only)
Network Device Firewall or managed switch	\$34 per device / mo	Monitoring & alerting only

Optional Add-Ons

Available on top of any tier.

ADD-ON	RATE	NOTES
Endpoint Detection & Response	+\$10/device/mo	Managed threat detection & response
Backup Monitoring & Management	+\$29/device/mo	Monitors & validates client's existing backup — we don't host or provide backup storage
After-Hours / Emergency Support	\$195/hr	Outside business hours, 2-hr response
On-Site Support	\$145/hr + travel	Scheduled or emergency dispatch
Project / One-Time Work	Quoted per SOW	Outside the recurring MSA scope

Billing Terms

- Billed monthly in advance • Net 15 on add-ons & overages
- One-time onboarding fee: \$250 (device audit & baseline setup)
- Rates reviewed annually with 30 days' written notice

This rate card is a reference for standard pricing and is not a binding offer on its own — see the Managed Services Agreement.

Ready to get started?

Every new engagement starts with a device & network audit — free up to 20 devices, \$150 beyond that — so your quote is built around what you actually run, not a guess.

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